

GRADO SUPPLEMENTS PRIVACY STATEMENT

GCS respects the privacy needs and concerns of our customers. We handle any personal information you disclose to us with care. This Privacy Statement describes the Personal Information we gather about you, what we do with it, the safeguards we use to protect it.

Who May Use the Site

The Site is not intended or designed to attract users under the age of 18. We do not collect Personal Information from any person we know to be under the age of 18. If you are under 18, we ask that you not send us any Personal Information.

Collection and Use of Personal Information

We may collect Personal Information that you provide us when you:

Purchase, order, return, exchange or request certain information about our products and services;
Contact a Call Center or customer service desk;
Provide us with comments or suggestions.

We may also collect Personal Information about you from our Service Providers who provide us with e-commerce related services related to the Site.

When you return previously purchased merchandise or request a refund or exchange, you may be asked to give your name, address, phone number and If your purchases are being shipped to you, your shipping information will be shared with our delivery service providers (U.S. Postal Service, UPS, or other delivery companies we or you select).

Site Registration

Registration is an optional service provided by our site. You do not have to register to browse on our Site, but you do have to register to purchase products on our Site. When you register, you are asked for information such as your name, address, phone number, e-mail address, a password that you select, as well as goal a or condition you are interested in treating or preventing. Your registration information may be used to help make your online shopping quicker and easier by pre-filling certain parts of your shopping information. When you register you will have the opportunity to sign up for future marketing information from GCS.

Promotional Information and Marketing Materials

We would like to inform you of products and services, sales and special offers that might benefit you. When you register online or participate in a survey, you will have the opportunity to sign up for e-mails about our products, services, sales and special offers.

Security of Personal Information

In general, you can visit our Sites without telling us who you are or providing us with any information. However, we collect the IP (Internet protocol) addresses of all visitors to our Site and other related information such as page requests, browser type and operating system. We use this information to monitor and improve our Sites. We maintain administrative, technical and physical safeguards to protect against unauthorized access, use, modification and disclosure of personal information in our custody and control. We also are committed to employing reasonable technology in order to protect the security of our Site. However, even with the best technology, no website is 100% secure. To provide you with an increased level of security, online access to your Personal Information is protected with a password you select. We strongly recommend that you do not disclose your password to anyone.